



# Okta SSO & SCIM Guide

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## Getting Started

### Accessing your user-based license

You can find your new SSO/SCIM User Licensing subscription in My Account:

- Navigate to [www.geneious.com/account](https://www.geneious.com/account)
- Log in with your existing credentials
- From the header drop down, select your user based subscription

### Preparing Prime

In order to follow the below steps to enable your SSO/SCIM configuration, you will need to be using at least version 2024.0 of Prime, and have deactivated your existing Prime activation.

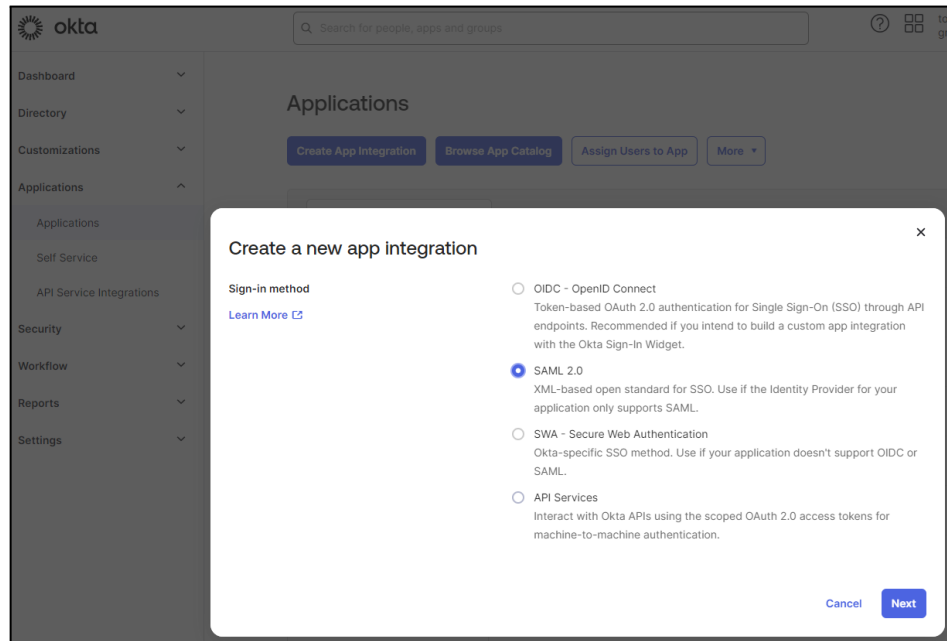
- To download the latest version, visit our [Updates](#) page, or update via the in-app updates feature
- Deactivate your current license by following **Help -> Manage License...**
- Let the Prime team know if your deactivation limit needs to be extended
- After deactivation, Prime should display the activation screen, or reopen in Restricted mode. You are now ready to apply your SSO and/or SCIM configuration following the steps below.

### Okta Configuration

To use Okta as your vendor, please follow the steps below to configure your application. The first two sections detail instructions for setting up Geneious Prime as an SSO application in Okta, while the third configures SCIM for identity management.

## Creating an Application in Okta

1. From the Admin menu, select **Applications -> Applications** from the side menu. From here, select **Create App Integration** and select **SAML 2.0**. Click **Next**:



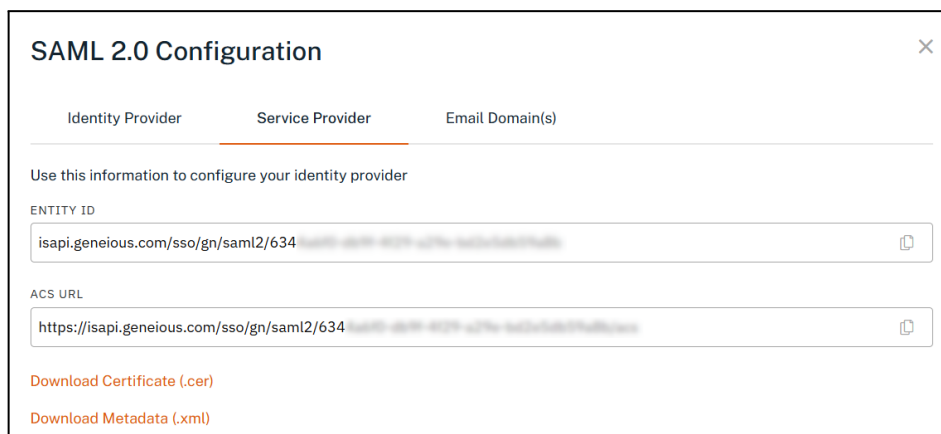
2. Add the application name e.g. Geneious Prime and any other display customisation you would like
3. Tick **Do not display application icon to users** for **App visibility**
4. Click **Next**:

The screenshot shows the 'Create SAML Integration' form, specifically the '1 General Settings' step. The form has a progress bar at the top with '1 General Settings' and '2 Configure SAML'. Below the progress bar, the '1 General Settings' section contains three fields: 'App name' with a text input box, 'App logo (optional)' with a larger area containing a gear icon and upload/delete buttons, and 'App visibility' with a checked checkbox labeled 'Do not display application icon to users'. At the bottom left is a 'Cancel' button and at the bottom right is a 'Next' button.

## Single sign-on (SSO) Configuration

You'll next be presented with further configuration options in the **Configure SAML** step of Okta. Before continuing here, you will need to configure Geneious Prime's [My Account](#), and use information from here to configure Okta.

1. From My Account, select **Manage Seats**, then **Authentication**
2. Add a SAML2 ID Provider
3. Switch to the **Service Provider** tab and copy the **ACS URL**. Paste this into Okta as the **Single sign-on URL**
4. Also copy the **Entity ID** from My Account and paste this into Okta as the **Audience URI**
5. Set the **Name ID format** to **EmailAddress**
6. Set the **Application username** to **Email**
7. Expand the **Advanced Settings** and confirm the following details are correct:



The screenshot shows the 'SAML 2.0 Configuration' dialog box with the 'Service Provider' tab selected. It contains fields for 'ENTITY ID' and 'ACS URL', both containing the same URL: 'https://isapi.geneious.com/sso/gn/saml2/634'. Below these fields are links to 'Download Certificate (.cer)' and 'Download Metadata (.xml)'.

**SAML 2.0 Configuration**

Identity Provider    **Service Provider**    Email Domain(s)

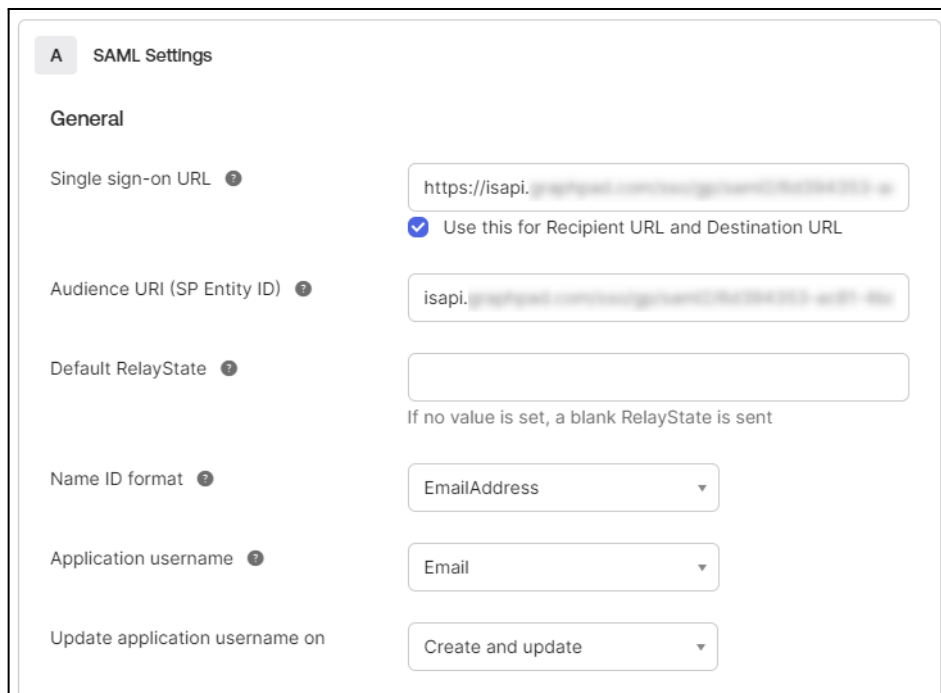
Use this information to configure your identity provider

ENTITY ID  
https://isapi.geneious.com/sso/gn/saml2/634

ACS URL  
https://isapi.geneious.com/sso/gn/saml2/634

[Download Certificate \(.cer\)](#)

[Download Metadata \(.xml\)](#)



The screenshot shows the 'SAML Settings' page with the 'General' section expanded. It contains fields for 'Single sign-on URL', 'Audience URI (SP Entity ID)', 'Default RelayState', 'Name ID format', 'Application username', and 'Update application username on'. The 'Single sign-on URL' and 'Audience URI (SP Entity ID)' fields contain the same URL: 'https://isapi.geneious.com/sso/gn/saml2/634'. The 'Name ID format' is set to 'EmailAddress', 'Application username' is set to 'Email', and 'Update application username on' is set to 'Create and update'.

**A SAML Settings**

**General**

Single sign-on URL    https://isapi.geneious.com/sso/gn/saml2/634  
☒ Use this for Recipient URL and Destination URL

Audience URI (SP Entity ID)    https://isapi.geneious.com/sso/gn/saml2/634

Default RelayState      
If no value is set, a blank RelayState is sent

Name ID format    EmailAddress

Application username    Email

Update application username on    Create and update

[Hide Advanced Settings](#)

Response ⓘ	<div>Signed</div>
Assertion Signature ⓘ	<div>Signed</div>
Signature Algorithm ⓘ	<div>RSA-SHA256</div>
Digest Algorithm ⓘ	<div>SHA256</div>
Assertion Encryption ⓘ	<div>Unencrypted</div>
Signature Certificate ⓘ	<div></div> <div><a href="#">Browse files...</a></div>

8. Add the following two **Attribute Statements**, using **URI Reference** as the **Name format**:
- `http://schemas.xmlsoap.org/ws/2005/05/identity/claims/givenname - user.firstName`
  - `http://schemas.xmlsoap.org/ws/2005/05/identity/claims/surname - user.lastName`

**Attribute Statements (optional)** [LEARN MORE](#)

Name	Name format (optional)	Value
<div>http://schemas.xml:</div>	<div>URI Reference</div>	<div>user.firstName</div>
<div>http://schemas.xml:</div>	<div>URI Reference</div>	<div>user.lastName</div>

[Add Another](#)

9. Click **Next** and **Finish**
10. You will be presented with your Okta **Metadata URL** for this integration. Copy this.

General **Sign On** Import Assignments

### Settings Edit

#### Sign on methods

The sign-on method determines how a user signs into and manages their credentials for an application. Some sign-on methods require additional configuration in the 3<sup>rd</sup> party application.

Application username is determined by the user profile mapping. [Configure profile mapping](#)

☒ SAML 2.0

Default Relay State

#### Metadata details

Metadata URL `https://7145923.okta.com/app/exkhpcfhut4a8EYGU697/sso/saml/metadata` [Copy](#)

[More details](#)

- Return to My Account and switch to the **Identity Provider** tab. Enter a name e.g. “Okta”, and paste in the Metadata URL from Okta. Click **Save**:

### SAML 2.0 Configuration ×

Identity Provider **Service Provider** Email Domain(s)

NAME \*

STATUS Enabled ▼

☒ METADATA URL

☐ METADATA XML

☐ CONFIGURE MANUALLY

Save

- Navigate to the **Domains** tab and add the email domain(s) that you wish to be able to use with SSO. Click **Save**:

Dashboard Seats **Settings**

**Domains**

Verify your organization's domain

**Add Domain**

Enter the domain or sub-domain you want to verify.

DOMAIN NAME

mycompany.com

**Save**

13. You will need to verify ownership of this domain. Click **View** and follow the on-screen instructions to verify this, either by HTML file or DNS TXT record.
14. Once verified, return to the **Authentication** tab, and use the **Email Domain(s)** SAML tab to provide email addresses and/or email domains SSO access to Prime. **First, test SSO access with a single email address by adding that email address in full:**

**SAML 2.0 Configuration**

Identity Provider Service Provider **Email Domain(s)**

EMAIL DOMAIN

Email or domain... **Add**

EMAIL(S) / DOMAIN(S)	MODE	STATUS
my.name@mycompany.com	Email	Enabled

**Disable Delete**

15. If you are using Okta only for SSO, and not SCIM, you will need to invite these user(s) under the **Users** tab in My Account. Otherwise, SCIM users will be provisioned from Okta in the SCIM configuration section later in this guide.

Dashboard Seats **Settings**

**Manage Your Subscription**

0 of 20 seats used | Download

**Users**

**Add**

No users invited

**Invite Users**

Enter a list of emails (one per line or comma separated) to invite to this subscription. Your users will receive an email notification with activation instructions.

my.name@mycompany.com


19 invitations remaining

**Send Invitations**

16. If this user does not yet exist in Okta, create them in Okta now.  
From Okta, assign this user to your application from the Assignments tab.  
If you are also configuring SCIM, then this process will instead be done later after provisioning has been configured (see the SCIM section of this guide for provisioning users). Leave the

**Username** unchanged as their email address. Click **Save**:

17. In the Prime application, activate your software, selecting the **Email Sign In** option. Continue through the screens, selecting **Log In with SSO** as your authentication method:




## Choose an Activation Method

Your license type determines your activation method.

[Need help?](#)

[Email Sign In](#)  
Sign in with your Geneious account used for your subscription




## Choose authentication method

**my.name@mycompany.com**

Your email supports SSO through your organization or Geneious login.

[Log In with SSO](#)  
Connects to your organization's single sign-on portal.



## You're All Set

You're now ready to use all of the benefits included with your Geneious subscription.

Start Using Geneious

18. Once you have verified that Prime activates with this method, and are ready to enable SSO for your entire domain, add the email domain(s) that you wish to use with SSO. Also add the other users in both the **Users** tab of My Account, and in Okta as you have above:

### SAML 2.0 Configuration

Identity ProviderService ProviderEmail Domain(s)

EMAIL DOMAIN

Email or domain...Add

EMAIL(S) / DOMAIN(S)	MODE	STATUS	
mycompany.com	Domain	Enabled	DisableDelete



## SCIM Identity Management Configuration

1. To configure SCIM, you will first need to retrieve your Prime connection details from [My Account](#)
  1. From My Account, select **Manage Seats**, then **User Provisioning**
  2. Enable SCIM 2.0 and keep your **SCIM Base URL** and **API Token** handy for the next step:

The screenshot shows the 'User Provisioning' settings page in the Okta admin console. At the top, there are tabs for 'Dashboard', 'Seats', and 'Settings'. The 'Settings' tab is selected. Below the tabs, the page title is 'User Provisioning'. A sub-header reads: 'Configure automatic provisioning, updating and de-provisioning of users through SCIM. [Learn more](#)'. Under 'SCIM 2.0 STATUS', there is a dropdown menu set to 'ENABLED'. Below this, the 'Configuration Details' section states: 'Use this information to set up the SCIM connection from IdP.' The 'SCIM BASE URL' field contains 'https://directory.geneious.com/directories/a.' with a copy icon. The 'API TOKEN' field is masked with '\*\*\*\*\*' and has a copy icon and a 'Regenerate Token' link. At the bottom, there is a 'Provisioning Errors' section with a dropdown arrow.

2. Then in the **General** tab of your Okta application, **Edit** the **App Settings**, select **SCIM**, and click **Save**:

The screenshot shows the 'App Settings' dialog box in the Okta admin console. At the top, there are tabs for 'General', 'Sign On', 'Provisioning', 'Import', and 'Assignments'. The 'General' tab is selected. The dialog box has a title 'App Settings' and a 'Cancel' button. It contains three settings: 'Application label' with an empty text field and a description 'This label displays under the app on your home page'; 'Application visibility' with a checked checkbox and the text 'Do not display application icon to users'; and 'Provisioning' with a checked checkbox and the text 'Enable SCIM provisioning'.

3. Navigate to the **Provisioning** tab and **Edit** the **SCIM Connection**
4. Copy the **SCIM Base URL** from My Account as the **SCIM connector base URL**
5. Enter "email" as the **Unique identifier field for users**
6. Select all the **"Push"** (from Okta to Prism) **Supported provisioning actions**
7. Select **HTTP Header** as the **Authentication Mode**
8. Copy the **API Token** from My Account as the **Authorization Bearer Token**
9. **Test** and **Save** the configuration:

The screenshot shows the 'Provisioning' tab in the Okta admin console. On the left, the 'Settings' menu is open with 'Integration' selected. The main area is titled 'SCIM Connection' and contains the following fields:

- SCIM version:** 2.0
- SCIM connector base URL:**
- Unique identifier field for users:**
- Supported provisioning actions:**
  - ☐ Import New Users and Profile Updates
  - ☒ Push New Users
  - ☒ Push Profile Updates
  - ☒ Push Groups
  - ☐ Import Groups
- Authentication Mode:**
- HTTP Header:**
  - Authorization:**

At the bottom right, there is a 'Test Connector Configuration' button, a 'Save' button, and a 'Cancel' button.

10. In the **To App** menu, click **Edit**, and enable **Create Users**, **Update User Attributes**, and **Deactivate Users**. Click **Save**:

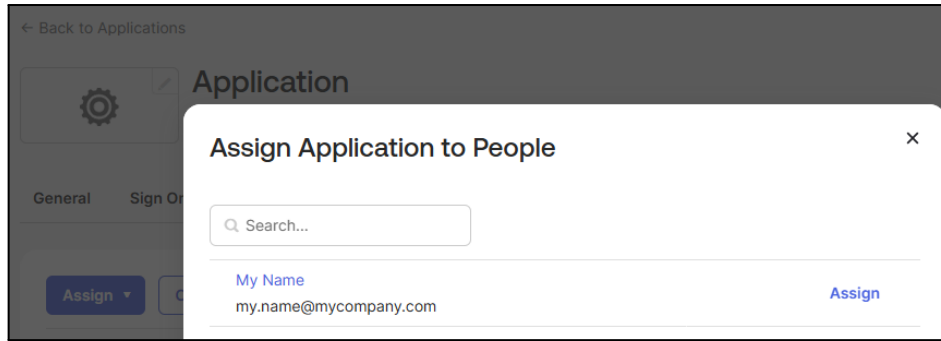
The screenshot shows the 'Provisioning' tab in the Okta admin console. On the left, the 'Settings' menu is open with 'To App' selected. The main area is titled 'Provisioning to App' and contains the following settings:

- Create Users:** ☒ Enable. Creates or links a user in your application when assigning the app to a user in Okta. The default username used to create accounts is set to **Email**.
- Update User Attributes:** ☒ Enable. Okta updates a user's attributes in your application when the app is assigned. Future attribute changes made to the Okta user profile will automatically overwrite the corresponding attribute value in your application.
- Deactivate Users:** ☒ Enable. Deactivates a user's application account when it is unassigned in Okta or their Okta account is deactivated. Accounts can be reactivated if the app is reassigned to a user in Okta.
- Sync Password:** ☐ Enable. Creates an application password for each assigned user and pushes it to your application.

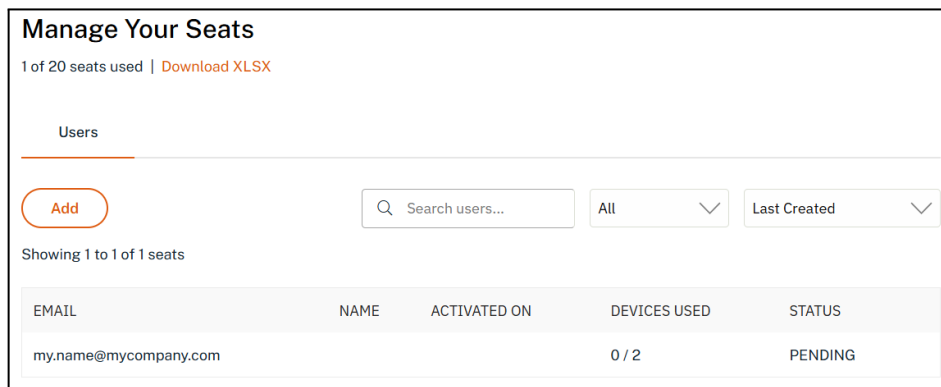
At the bottom right, there is a 'Save' button.

11. You have now successfully configured your user provisioning connection between Okta and Geneious Prime. You can now provision users from Okta into Prime by using the **Assignments**

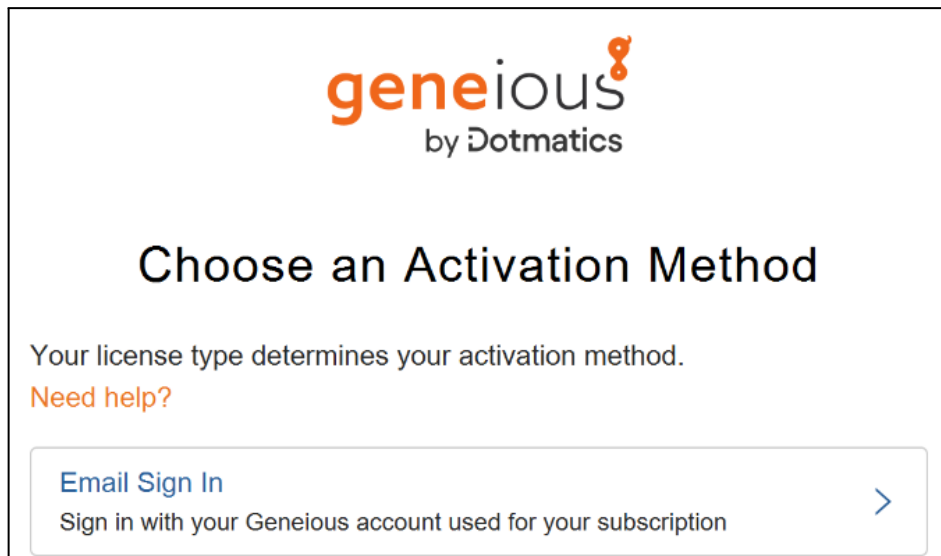
tab in Okta to assign users or groups to Prime:

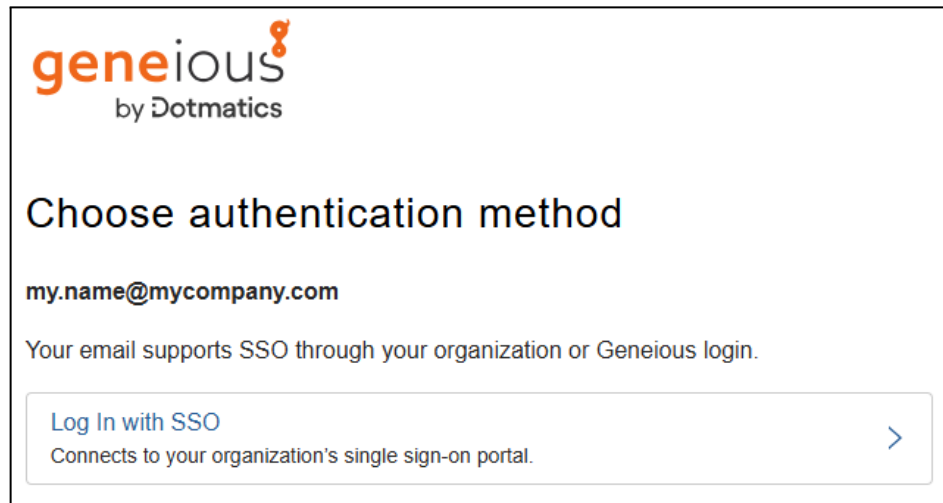


12. Returning to My Account after provisioning is complete will show the end user(s) ready to activate Geneious Prime in the **Seats** tab - please reload the page:



13. In the Prime application, activate your software, selecting the **Email Sign In** option. Continue through the screens, selecting **Log In with SSO** as your authentication method:





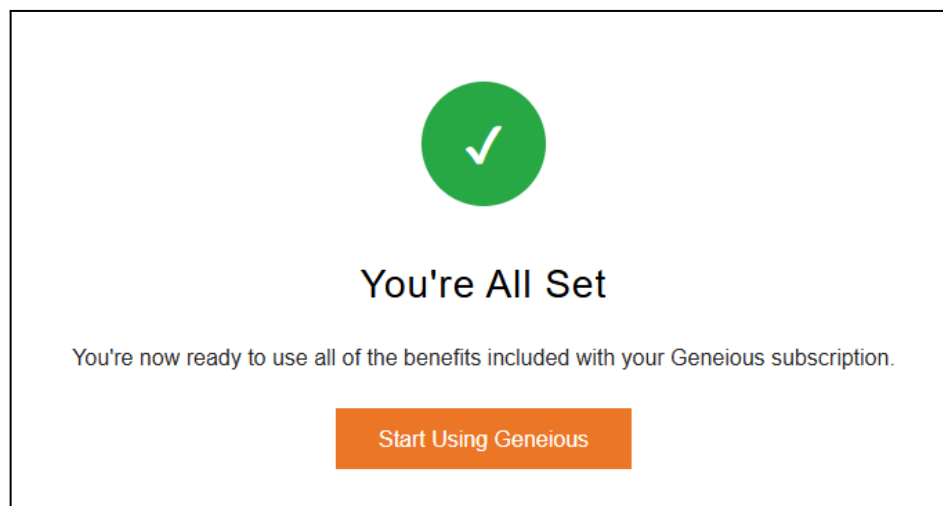
geneious  
by Dotmatics

## Choose authentication method

my.name@mycompany.com

Your email supports SSO through your organization or Geneious login.

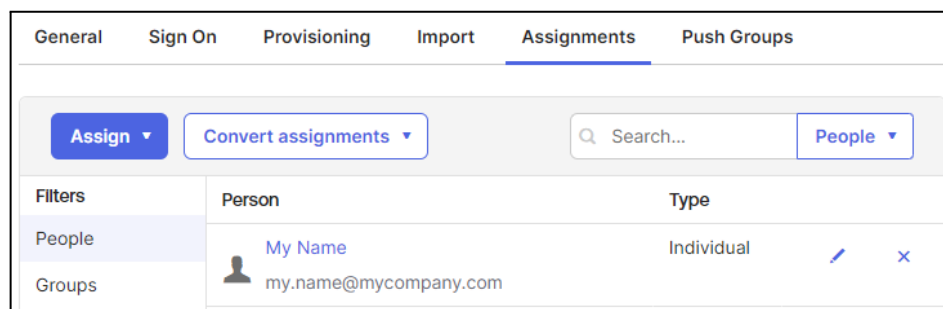
[Log In with SSO](#)  
Connects to your organization's single sign-on portal.



### Revoke User

To revoke a user via Okta:

1. In the **Assignments** tab within your Okta application, click the **x** to remove that user:



2. Return to My Account and refresh the page. That user will now be removed from the **Users** list
3. Finally, in Prime, follow the **Help -> About Prime** menu. Here you will be notified that the activation has been revoked.